

Dear RTO Members:

We are very pleased and excited to be able to share a new offering through the RTO Deals and Discount program. Northwood provides medical assistance devices “Intouch” to support members should they find themselves in a situation where they need assistance but are not able to get to their telephone to call for help. There are two devices that will be available to RTO members at a discounted price which are as follows:

**Basic Alarm – Regular \$43/month reduced to \$35/month for RTO Members**

The Basic Alarm is the standard personal alarm.

Worn on the wrist or around the neck, the system is activated when the button is pressed. While traditionally thought of for medical emergencies, the buttons can be pressed for any type of emergency, be it fire, home invasion, etc.

How it Works:

The unit connects to a regular telephone jack and enables the signal from the help button to our Emergency Response Centre (can be connected to a cell phone at an additional cost). A two-way speaker allows for hands-free communication between the subscriber and operator, and also acts as a speakerphone for regular phone calls.

**Automatic Fall Detection (Fall Alert) – Regular \$55/month reduced to \$45/month for RTO Members**

Whether you worry because it’s happened to you or someone you know, the fear of falling and not being able to get help is real. It can limit how you live your life, but it doesn’t have to.

Ease your worries and have peace of mind knowing that even if you can’t call for help, your button will do it for you! Lightweight and discreet, with a range of wearing options plus adjustable sensitivity, the fall alert pendant provides constant care, automatically.

How does it work?

The smart button with automatic fall detection can be pressed when needed, and offers an extra layer of protection by being able to detect falls. When a fall is detected, a help call is sent automatically, even if the member is unconscious. This ensures greater peace-of-mind.

The unit connects to a regular telephone jack and enables the signal from the automatic fall detector to our Emergency Response Centre (can be connected to a cell phone at an additional cost). A two-way speaker allows for hands-free communication between the subscriber and operator.

How to sign up and receive discount:

1. Via phone - (902) 492-3346 / 1-800-461-3346  
Please mention that you are a member (or family member) of the RTO or,

2. Visit the website at [www.northwoodintouch.ca](http://www.northwoodintouch.ca) and apply online. Please be sure to add RTO member/family member in the notes section so that we apply the correct discount to service or,
3. Visit us in person at 1-130 Eileen Stubbs Ave, Dartmouth, NS B3B 2C4  
Office hours are Monday to Friday 8:30-4:30  
Please mention you are a member (or family member) of the RTO